MATTHEW SAAD

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EDUCATION

SUNY Brockport

B.S. Computer Science/Mathematics

- Double Major with concentrations in Software Engineering and Statistics.
- Member of the Honors College; 3.9/4.0 GPA.

RELEVANT COURSEWORK

- Artificial Intelligence
- Software Engineering
- Database Management
- Probability Theory
- Data Analytics Computer Networks
- Linear Algebra
 - Time Series

EXPERIENCE

Data Science Intern

Excellus BCBS

Jun 2022 - Present Rochester, NY

Aug 2022 - Present

Sep 2021 - Mar 2023

Brockport, NY

Henrietta, NY

Brockport, NY

Aug 2020 - May 2024

- Engineered a KNN and Random Forest-based recommendation engine to enhance member experience.
- Led the deployment of a REST API, achieving a 60% model efficiency gain through refactored code.
- Developed three RShiny applications to streamline model scoring and improve operational workflows.
- Designed two internal chatbots using generative AI tools, streamlining information dissemination.
- Explored the implementation of BERT and T5 models for telehealth call summarization.
- Effectively presented work to Excellus BCBS stakeholders, executives, and the broader company.

Student Employee

SUNY Brockport

- TA for CSC203: Object-Oriented Programming and CSC311: Computer Architecture (2 yrs.)
- Math tutor in the SUNY Brockport Academic Success Center (1 yr.)
- Grader for MTH201: Calculus I (0.5 yr.)

Intel Representative

ActionLink

- Improved customer engagement with Intel's initiatives, resulting in increased brand awareness and sales.
- Boosted BestBuy Henrietta employee participation in Intel's promotions and programs by 23%.

PROJECTS

| BrockportGPT Senior Honors Thesis github.com/msaad02/honors-thesis | Apr 2023 – Present |
|--|--------------------|
| • Leveraged state-of-the-art advancements in generative AI to create a chatbot for SUNY Brockport. | |
| • Utilized approaches such as RAG, fine-tuning, and training a from scratch 184M transformer model. | |
| Achieved strong performance that consistently delivers relevant responses to user inquiries. | |
| • Presented BrockportGPT at SUNY Brockport Scholars Day, CCSCNE 2024, and SURC 2024. | |
| Chess AI Bot <i>AI/ML Final Project</i> github.com/msaad02/final-project-ai-ml | May 2023 |
| • Developed a chess AI bot using deep learning techniques with minimax and alpha-beta pruning. | |
| Gained experience with Tensorflow and learned basics of neural network training. | |
| • Worked with a team of four to develop and present our final project to the class. | |
| Car Price Prediction Data Science Final Project github.com/msaad02/final-project-data-sci | Dec 2021 |
| • Learned the mathematical foundation behind different machine learning algorithms. | |
| • Performed data manipulation on a dataset of used cars to predict their price. | |

TECHNICAL SKILLS

Languages: Python, R, Java, SQL, C, Bash Developer Tools: Git, Docker, Databricks, HuggingFace, Posit Connect Libraries: PyTorch, Tensorflow, Tidyverse, pandas, NumPy, Matplotlib